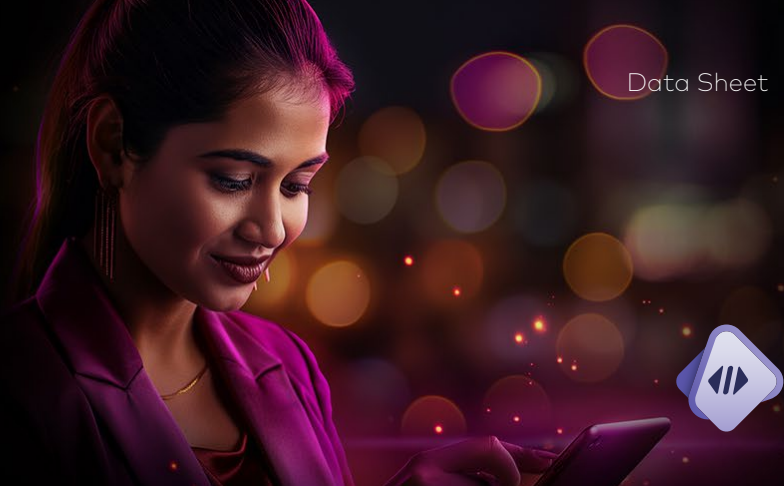**amdocs** | make.it amazing

Amdocs Low-Code Experience Platform

Build seamless digital experiences with ease and flexibility

Rapidly orchestrate great customer experiences for faster market launches

Communication and media service providers aim to deliver a dynamic, web-scale omni-channel experience quickly and cost-effectively. Even in complex and potentially siloed environments, the platform bypasses the lengthy, costly change cycles and accelerates time to market.

Amdocs Low-Code Experience Platform serving all applications and channels, ensuring consistent and continuous experiences across the entire customer lifecycle.

Fulfilling the flexibility demands of today's service providers:

Built-in UI library: Compose pages with 100+ flexible, consistent UI components. Features drag-and-drop functionality, configurable panels for defining look, behavior and logics, and supports accessibility and responsiveness. Seamlessly connects to data sources with a few clicks.

System quality dashboard: View quality reports with scores, error details, search, filter, and direct access to entities.

Inspector: Provides alerts by displaying errors and warnings, along with recommendations to guide development.

View manager: Design interfaces, flows, and logic using an intuitive visualization tool with run-time previewer.

Theme manager: Instantly design, apply, and swap themes with real-time preview and customizable options.

No-code API Designer: Enhance developer experience and streamline API deployment with the no-code API builder.

Localization: Easily manage localization by enabling and disabling languages in a click, translate inline or externally and preview in real-time.

Integrated Application Lifecycle Management: Streamline design to deployment journeys and enhance collaboration across individual and multi-skilled teams.

Customization layer: Entity customization with built-in conflict resolution for seamless team workflows.

Maximize productivity with built-in Copilot and GenAI:

- **Copilot assistance for implementers:** Use built-in Copilot and leverage GenAI to speed up and facilitate app creation.
- **Give GenAI capabilities to your Applications:** Add Copilot functionality and build GenAI into your own applications.

The Amdocs Low-Code Experience Platform

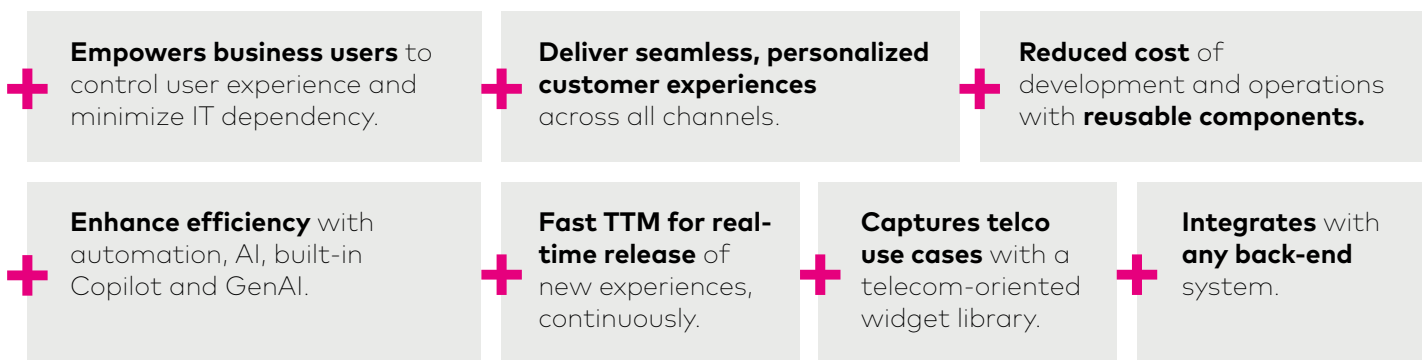## Improves both employee and customer experiences with:

- AI-led Authoring with built-in amAIz Copilot.
- Reusable UI components, flows, and views.
- Experience API designer for seamless backend-frontend communication, enhancing customer journeys and business flows.
- Unified framework for consistent omni-channel experiences.
- Configurable data sources for easy data access.
- Open, modular platform scalable for any partner and future engagement channels.

Embeds unique accelerators to meet your end-to-end needs:

- AI-driven for personalized and contextual experiences throughout the customer lifecycle.
- Open to partners integration and any back-end system.
- Application framework for building end-to-end applications.
- Cloud-native and multi-cloud platform for maximum flexibility.
- Seamless integration with Figma for direct import, reduced design time, and preserved design integrity.
- Multi-channel experience implemented as a full app or embedded entities within various enterprise applications.

Why Amdocs Low-Code Experience Platform?

Designed to meet today's demands and adapt effortlessly for the future:

Empowers business users to control user experience and minimize IT dependency.

Deliver seamless, personalized customer experiences across all channels.

Reduced cost of development and operations with **reusable components.**

Enhance efficiency with automation, AI, built-in Copilot and GenAI.

Fast TTM for real-time release of new experiences, continuously.

Captures telco use cases with a telecom-oriented widget library.

Integrates with **any back-end** system.

Amdocs Low-Code Experience Platform resides within Amdocs' CES cloud-native, 5G, Digital BSS-OSS Platform. It is pre-integrated with the suite's channel applications, care and commerce engines, and includes Telco domain packs for commerce, care, and billing UI, fully integrated into Amdocs Commerce & Care Suite. Alternatively, it can also operate as a standalone solution.

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