

As **artificial intelligence (AI)** becomes a more standard part of our work lives, there are a lot of fears, questions and opportunities being discussed. But would it surprise you to know that the many full-time employees would embrace AI instead of being worried about it?

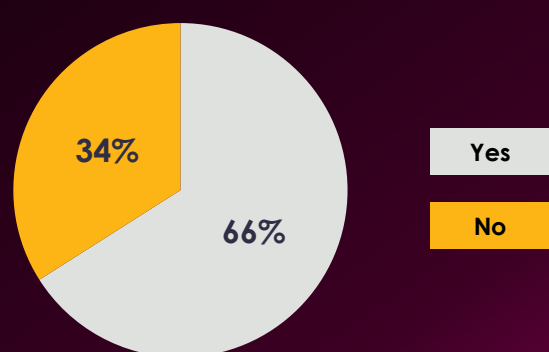
Amdocs surveyed qualified consumers over the age of 18, diving into this and more, for the **Future @ Work: Shaping Talent in the AI Era Report**.

# 1 66% of full-time workers want their employers to offer AI solutions



While many narratives until now have focused on AI taking over jobs, most respondents are interested in using AI to make their work lives easier or more fulfilling.

**Do you want to use AI in the workplace?**



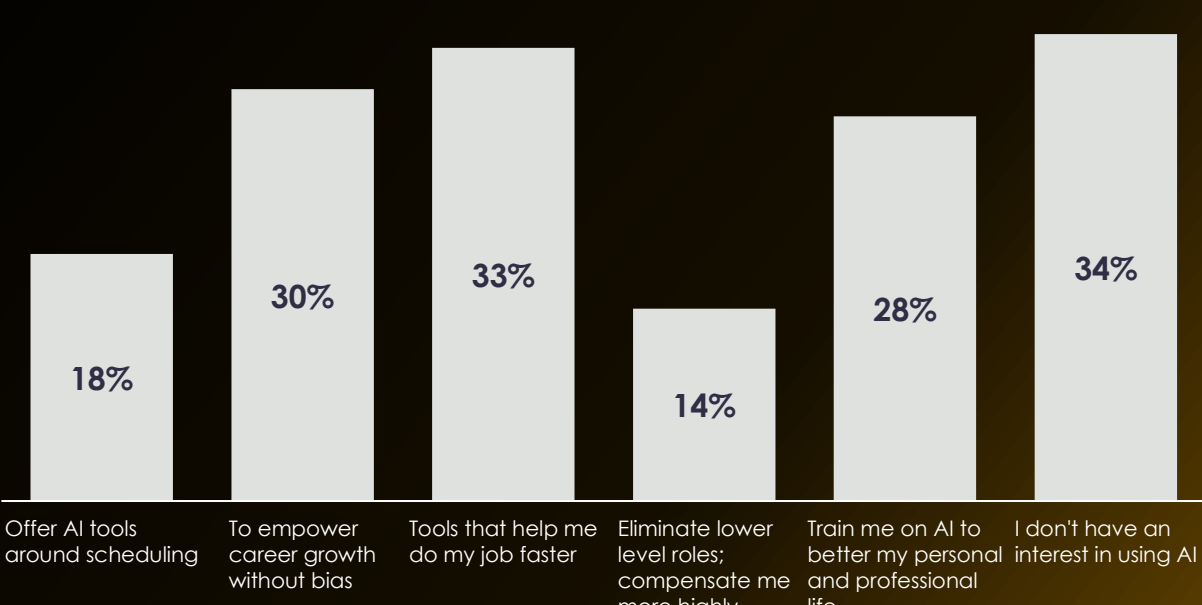
# 2 Almost 60% of workers want to use AI to empower their career growth



28% want AI to train them in new areas to growth their skillset, while 30% want an AI solution that can scan their resume and match them to new jobs within their existing company.

More than half (51%) want AI to help them do things faster, including booking meetings or assistant-based tasks (18%).

**What tasks do you want to use AI for?**



# 3 According to young adults, bias is the biggest barrier to getting ahead at work



While **over half of employees** believe bias exists when it comes to who has the opportunity for talent mobility within their current company, there's a significant discrepancy between demographics.

While only **41%** of older employees (ages 45-54) say there is bias when it comes to career opportunities at their company, more than half (**59%**) of younger workers between 25-34 believe there is bias within their current company.

Further, **30%** of overall respondents would want to use an AI program that automatically scans their resume and proactively matches them to open roles based on skills.

**Do you believe there is bias when it comes to who has the opportunity for talent mobility within your current company?**

*(i.e., only certain people or groups seem to pursue new types of roles without backlash, or only certain bosses enable it instead of it being widely available to all)*

